



## Customs Guide **OMAN (Sultanate)**

Information from FIDI Middle East & North Africa

# Customs guide OMAN (Sultanate)



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GOODS	DOCUMENTS REQUIRED	CUSTOMS PRESCRIPTIONS	REMARKS
<p><b>Removal goods</b></p>	<ul style="list-style-type: none"> <li>▪ Passport (clear copy) including the page where Oman visa is stamped.</li> <li>▪ Visa/Residence Permit (clear copies).</li> <li>▪ Inventory in English (fully detailed and clear copies). Customs does not accept "PBO" entries.</li> <li>▪ Letter authorizing Destination Agent to clear shipment.</li> <li>▪ Original Bill of Lading/Airway Bill. In case of Express release Bill of Lading, copy of Bill of Lading is required.</li> <li>▪ Client Oman mobile number (for Bayan).</li> <li>▪ Residence Card copy front and back issued by ROP (ROYAL OMAN POLICE).</li> <li>▪ Duty Exemption Certificate issued by Ministry of Foreign Affairs (only for Diplomatic shipment).</li> </ul>	<ul style="list-style-type: none"> <li>▪ Customer must hold a valid Oman visa - visa/residence permit is required for custom clearance.</li> <li>▪ 100% inspection on all shipments.</li> <li>▪ Shipper can arrange more than 1 shipment at any time.</li> <li>▪ Personal effects are subject to be open for inspection by custom authorities.</li> <li>▪ Normal customs clearance takes 6-7 working days for sea and 4-5 working days for air. Fridays and Saturdays Customs will remain closed.</li> <li>▪ Customs and port authorities will allow 7 days of free storage for full container load shipments. It depends on the shipping line as Maersk provides only 5 day. 15 days for less than container loads shipments and 3 days for shipments arriving by air.</li> <li>▪ Books, literature, audio/video cassettes, records, CD's etc. are all detained by customs for screening and will be released to consignee only after approval by the Ministry of Information.</li> </ul>	<ul style="list-style-type: none"> <li>▪ Oman Customs has introduced an E-Clearing system called "BAYAN".                             <ul style="list-style-type: none"> <li>▪ More information at <a href="https://www.customs.gov.om/portal/en/es/w/eservices/">https://www.customs.gov.om/portal/en/es/w/eservices/</a></li> </ul> </li> <li>▪ All documents are to be electronically submitted.</li> <li>▪ As per this, all personal effects and cars shipments arriving in Oman must pass this system.                             <ul style="list-style-type: none"> <li>▪ The shipper has to get him/her registered at the customs; this can be done by him/her if in Oman or by their local agent who approaches DG Customs at Custom house.</li> <li>▪ Bayan registration is an online process which can be done through website <a href="https://www.customs.gov.om/portal/en/esw/eservices/">https://www.customs.gov.om/portal/en/esw/eservices/</a></li> <li>▪ Go to Login and register as individual user.</li> <li>▪ Authorize clearing company in Bayan to clear the shipment.</li> </ul> </li> </ul> <p>Shipper can add very small amount of dry foodstuff as long as the items are in original packing with their expiry date clearly visible on the pack, the expiry date should be much beyond the date of arrival in Oman.</p> <ul style="list-style-type: none"> <li>▪ The approximate time frames for Customs</li> </ul>

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			<p>clearance are as follows:</p> <ul style="list-style-type: none"> <li>▪ Se/full container loads (FCL): 6-7 business days;</li> <li>▪ Sea/less-than-container loads (LCL): 7-9 business days;</li> <li>▪ Air shipments: 4-5 business days.</li> </ul> <p>▪ The approximate time frames for Customs clearance during Ramadan are as follows:</p> <ul style="list-style-type: none"> <li>▪ Sea FCL: 8-9 business days;</li> <li>▪ Sea LCL: 10-12 business days;</li> <li>▪ Air shipments: 5-6 working days.</li> </ul>
<b>Motor vehicles</b>	<ul style="list-style-type: none"> <li>▪ Proof of ownership (vehicle registration papers, purchase receipt, etc.).</li> <li>▪ Passport copy.</li> <li>▪ Oman Visa copy.</li> <li>▪ Oman Residence Card copy of consignee.</li> <li>▪ Certificate of Export from country of origin.</li> <li>▪ Authorization letter from consignee to clear the car on his/her behalf.</li> </ul>	<ul style="list-style-type: none"> <li>▪ Duty 5% levied on all cars, except for cars/bikes registered within 1 year and moved from within GCC region. <ul style="list-style-type: none"> <li>▪ However such vehicles should be accompanied by statistical (BAYAN) report from country of Origin (MAKASA).</li> </ul> </li> <li>▪ New cars must be manufactured to comply with G.C.C. (Gulf Cooperation Council) specifications.</li> <li>▪ Car must be left hand drive.</li> <li>▪ Confiscation and/or penalties can result from non-compliance with any of the above documents required.</li> <li>▪ Restriction in import of automobile - automobiles older than 7 years are not allowed into Oman.</li> </ul>	
<b>Pets</b>	<ul style="list-style-type: none"> <li>▪ Import Permit must be obtained from Ministry of Agriculture before shipping.</li> <li>▪ Health and Vaccination Certificates issued by the health authorities in the country of origin.</li> <li>▪ Authorization letter from consignee to clear</li> </ul>	<ul style="list-style-type: none"> <li>▪ Pets less than 4 months old are not allowed.</li> </ul>	<ul style="list-style-type: none"> <li>▪ The Import Permit Forms may be obtained from the Ministry through a local sponsor and must be submitted with a copy of the pet's rabies vaccination record and health certificate.</li> <li>▪ Vaccination against rabies is required no</li> </ul>

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	the pets on his/her behalf.		<p>less than one month and no more than six months before the travel date.</p> <ul style="list-style-type: none"> <li>▪ Pets must be manifested as cargo on an Air Waybill when transported by air as cargo.</li> </ul>
<b>Prohibited Items</b>		<ul style="list-style-type: none"> <li>▪ Alcoholic beverages and tobacco products: <ul style="list-style-type: none"> <li>▪ Liquors/ Wine/ Whisky is a strict NO. <ul style="list-style-type: none"> <li>▪ If found in shipment it can be imposed with heavy duties and penalties, customs will detain under refusal for release.</li> <li>▪ Only Diplomatic shipments are allowed to add this under permission that the embassy handles directly with the Ministry and obtains letter from Ministry to import Liquor/Wine/Whisky.</li> </ul> </li> </ul> </li> <li>▪ Pornographic literature, videos, films and pictures <ul style="list-style-type: none"> <li>▪ Including simple nudity of all kinds – nude pictures or paintings.</li> </ul> </li> <li>▪ Products of Israeli origin.</li> <li>▪ Wireless and communication equipment, including walkie-talkie systems and remote cordless telephones, telescope.</li> <li>▪ Political and religious literature <ul style="list-style-type: none"> <li>▪ Needs prior approval from the Ministry of Information.</li> </ul> </li> <li>▪ Drugs and narcotics. <ul style="list-style-type: none"> <li>▪ Medicine or prescriptions drugs are allowed in reasonable quantities but can</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>▪ Books, pictures, records, films, tapes, slides, movies, videos, compact discs, computer software's, ..., are subject to censorship and confiscation (must be packed separately for easy access), a process which can take up to 3 weeks.</li> <li>▪ If found unsuitable, such items will be destroyed and the consignee is liable to pay a fine.</li> <li>▪ All prohibited articles detained by customs may be destroyed without the consignee's consent.</li> </ul>

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		<p>be subject to analysis.</p> <ul style="list-style-type: none"> <li>▪ Objects made of ivory or any endangered species.</li> <li>▪ Political or religious literature or statues that might be deemed offensive to the Omani government or the Islamic faith.</li> <li>▪ Explosives, firearms, ammunition, knives, swords, daggers, spears, etc. <ul style="list-style-type: none"> <li>▪ Even toy guns and decorative items of this nature are subject to confiscation.</li> </ul> </li> <li>▪ Military uniforms and equipment. <ul style="list-style-type: none"> <li>▪ Are not allowed until proper approval received from Ministry of Defence.</li> </ul> </li> <li>▪ Perishable foodstuff.</li> <li>▪ E-Cigarettes.</li> <li>▪ Drones.</li> </ul>	
<b>Wood Packaging</b>		<ul style="list-style-type: none"> <li>▪ Wood packaging (ISPM 15) – fumigation requirements: <ul style="list-style-type: none"> <li>▪ Export of any commodity packed in wood with thickness exceeding 6 mm will not be allowed for Export and Import unless they are treated by heat or fumigated by methyl bromide gas and bears the official recognized stamp by the Ministry or the authorized private companies.</li> <li>▪ This requirement also applies to the imported goods to the Sultanate packed in the same wooden material, which shall not be allowed to enter the Sultanate</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>▪ Please ensure all wooden packing / crate / lift vans must be heat treated with clear visible ISPM marking.</li> <li>▪ Non-compliance will result in fines and penalties.</li> </ul>

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		<p>without being similarly treated and bear the recognized official stamp.</p> <ul style="list-style-type: none"> <li>▪ Therefore, for all export shipments which are packed in wood with thickness exceeding 6 mm should be heat treated or fumigated and packages are stamped as above. The necessary heat treatment/fumigation certificate should be attached to the Customs Bill of Export before processing.</li> </ul>	



## The FIDI Global Alliance

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